



Notice

14 April 2016

Call for Expressions of Interest

WATER CODE CONSULTATIVE COMMITTEE

Expressions of interest are called for representatives from industry and consumer groups to join the Water Code Consultative Committee (**WCCC**) for a three-year term.

The Economic Regulation Authority (**ERA**) established the WCCC under the *Water Services Act 2012* (**Water Act**) on 12 April 2016. The role of the WCCC is to provide advice to the ERA on matters relating to the *Water Services Code of Conduct (Customer Service Standards) 2013* (**Code**).

The purpose of the Code is to deal with the conduct of licensees in relation to customers and potential customers. The Code may deal with a broad range of areas including billing, connection, metering, financial hardship and complaints.

Under the Water Act, the ERA is required to undertake a review of the Code at least once every five years.

The ERA is seeking three people from industry or industry representative organisations, and three people from consumer representative organisations. Members may be eligible for sitting fees.

A copy of the [WCCC Terms of Reference](#) is available on the ERA website.

Expressions of interest, using the [form](#) available on the ERA website, should be provided by **4:00 pm (WST) on Thursday, 12 May 2016** to:

Dr Stephen King
Chairman
Economic Regulation Authority
PO Box 8469
PERTH BC 6849
records@erawa.com.au

For further information contact:

General Enquiries

Caroline Coutts-Kleijer
Phone: 08 6557 7962
Email: records@erawa.com.au

Media Enquiries

Tracy Wealleans
Work: 08 6557 7942
Mobile: 0428 859 826
Email: communications@erawa.com.au